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Department of Community Health

SOURCE Program Provides Enhanced Case Management to Medicaid Recipients

ATLANTA— The Georgia Department of Community Health (DCH) is partnering with several health care organizations in the Service Options Utilizing Resources in Community Environments (SOURCE) program to provide enhanced case management to a targeted group of Medicaid recipients. This new project is designed to focus additional case management for 300 adult Medicaid members who suffer from chronic illnesses. The Department estimates expenditures average \$97,000 per year for these recipients or \$29.1 million total.

SOURCE has been an extremely successful and efficient program that provides primary physician care and intensive case management of chronically ill and frail Georgians in order to avoid preventable hospital and nursing home admissions. Established in 1997, SOURCE was developed by St. Joseph's/ Candler and was launched as a Medicaid demonstration project in Savannah, Baxley, Atlanta and Augusta. Today, SOURCE operates in eight sites, serving 3,800 elderly and disabled individuals from 117 counties in Georgia, engaging numerous health care systems.

“SOURCE combines primary medical care with support services which is coordinated through trained case managers working directly with primary care physicians,” said Tim Burgess, Commissioner of the Department of Community Health. “With a closely monitored program that includes performance standards for providers and specific care plans and objectives for patients, the Department believes these actions will substantially improve the quality of care and health outcomes for these recipients while reducing the escalating cost of care for this population.”

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